

# 1. Privacy Notice

**Effective Date:** 14-Feb-2024

This privacy policy ("policy") will help you understand how 3dsurgical the brand of MySegmenter Technologies Inc uses and protects the data you provide to us when you visit and use [3dsurgical.com](https://3dsurgical.com).

We reserve the right to change this policy at any given time, of which you will be promptly updated. If you want to make sure that you are up to date with the latest changes, we advise you to frequently visit this page.

## 1.1. What User Data We Collect

When you visit the website, we may collect the following data:

- 1.1.1. Your IP address.
- 1.1.2. Your contact information and email address.
- 1.1.3. Other information such as interests and preferences.
- 1.1.4. Data profile regarding your online behavior on our website.

## 1.2. Why We Collect Your Data

We are collecting your data for several reasons:

- 1.2.1. To better understand your needs.
- 1.2.2. To improve our services and products.
- 1.2.3. To send you promotional emails containing the information we think you will find interesting.
- 1.2.4. To contact you to fill out surveys and participate in other types of market research.
- 1.2.5. To customize our website according to your online behavior and personal preferences.
- 1.2.6. To provide customer support.
- 1.2.7. To detect, prevent, and address technical issues.

## 1.3. Safeguarding and Securing the Data

3dsurgical is committed to securing your data and keeping it confidential. 3dsurgical has done all in its power to prevent data theft, unauthorized access, and disclosure by implementing the latest technologies and software, which help us safeguard all the information we collect online.

## 2. Disclosure of your Personal Data

### 2.1. Business Transactions

If the Company is involved in a merger, acquisition, or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

### 2.2. Law enforcement

Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

### 2.3. Other legal requirements

The Company may disclose Your Personal Data in the good faith belief that such action is necessary to:

- 2.3.1. Comply with a legal obligation
- 2.3.2. Protect and defend the rights or property of the Company
- 2.3.3. Prevent or investigate possible wrongdoing in connection with the Service
- 2.3.4. Protect the personal safety of Users of the Service or the public
- 2.3.5. Protect against legal liability

### 2.4. Retention of Data

3dsurgical will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

3dsurgical will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer periods.

#### **What are your data protection rights?**

Every user is entitled to the following:

- 2.4.1. **The right to access:** You have the right to request 3dsurgical for copies of your personal data. We may charge you a small fee for this.

- 2.4.2. **The right to rectification:** You have the right to request that 3dsurgical correct any information you believe is inaccurate.
- 2.4.3. **The right to erasure:** You have the right to request that 3dsurgical erase your personal data, under certain conditions.
- 2.4.4. **The right to restrict processing:** You have the right to request that 3dsurgical restrict the processing of your personal data under certain conditions.
- 2.4.5. **The right to object processing:** You have the right to object to 3dsurgical's processing of your personal data, under certain conditions.
- 2.4.6. **The right to data portability:** You have the right to request that 3dsurgical transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [support@3dsurgical.com](mailto:support@3dsurgical.com).

## 2.5. How we protect your personal information

No method of transmission over the internet, or method of electronic storage, is fully secure. While we use reasonable efforts to protect your personal information from unauthorized access, use or disclosure, we cannot guarantee the security of personal information. In the event that we are required by law to inform you of the breach of your personal information, we may notify you electronically or in writing, if permitted to do so by law.

## 2.6. Our Cookie Policy

Our website use cookies to collect the data regarding your online behavior (analyze web traffic, web pages you visit and spend the most time on).

The data we collect by using cookies is used to customize our website to your needs. After we use the data for statistical analysis, the data is completely removed from our systems.

Please note that cookies don't allow us to gain control of your computer in any way. They are strictly used to monitor which pages you find useful and which you do not so that we can provide a better experience for you.

If you want to disable cookies, you can do it by accessing the settings of your internet browser. You can visit <https://www.internetcookies.com>, which contains comprehensive information on how to do this on a wide variety of browsers and devices.

## 2.7. Children's Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Child has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

## 2.8. Links to Other Websites

Our website contains links that lead to other websites. If you click on these links 3dsurgical is not held responsible for your data and privacy protection. Visiting those websites is not governed by this privacy policy agreement. Make sure to read the privacy policy documentation of the website you go to from our website.

## 2.9. Restricting the Collection of your Personal Data

At some point, you might wish to restrict the use and collection of your personal data. You can achieve this by doing the following:

As you have already shared your information with us, feel free to contact us via email and we will be more than happy to change this for you.

3dsurgical will not lease, sell or distribute your personal information to any third parties, unless we have your permission. We might do so if the law forces us. Your personal information will be used when we need to send you promotional materials if you agree to this privacy policy.

## 2.10. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective, and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## 2.11. Contact Us

If you have any questions about this Privacy Policy, please contact us:

By email: [support@3dsurgical.com](mailto:support@3dsurgical.com)